

# Appointment Booking Redesign

## Increment 2 UX deliverables

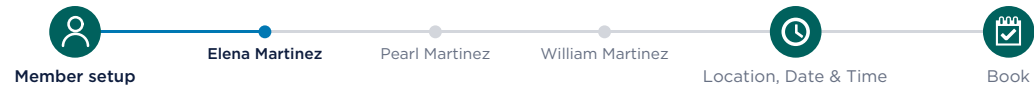
- Book with specialist from reason page
- Triage layer (multi-level scripting)
- Visit type page
- Location map component

## Work in progress

- Select time slot pages

Direct book with specialist

# Schedule appointments



## Let's get started, Elena.

Help us direct you to the best appointment by choosing an option below.



### Set up a primary care appointment

Enter a symptom, condition, or type of appointment.



### Follow up with a specialist

Schedule an appointment for an ongoing or existing condition. [?](#)

Cancel

Back



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Example: back pain, eye exam.

Next



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New conditions require an evaluation first with your primary care physician in order to obtain a referral for specialized care. ✕



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 **Bret Andrews, MD**  
NEUROLOGY [Book follow up](#)

 **Paul Houston, MD**  
CARDIOLOGY [Book follow up](#)

[Cancel](#)



[Back](#)






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NEUROLOGY [Book follow up](#)

 **Crissy Vicks, MD**  
DERMATOLOGY [Book follow up](#)

 **Isaiah Bearce, MD**  
OTOLARYNGOLOGY [Book follow up](#)

 **Shyla Cecere, MD**  
GASTROENTEROLOGY [Book follow up](#)

 **Paul Houston, MD**  
CARDIOLOGY [Book follow up](#)

[View more](#)

[Cancel](#)


[Back](#)




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GASTROENTEROLOGY [Book follow up](#)

 **Paul Houson, M.D.**  
CARDIOLOGY [Book follow up](#)

[View more](#)

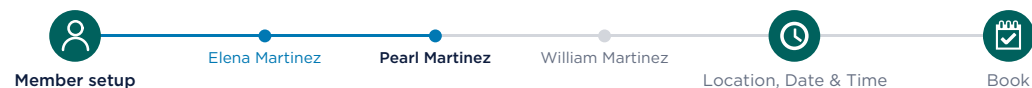
[Back](#)

[Cancel](#)

Triage layer



## Schedule appointments



### Please provide some additional information about Perl

By providing more information about Pearl's condition, we can help you find the appointment to best meet those needs.

Choose all that apply:

- Fever present for less than 24 hours
- Fever present for more than 24 hours
- Light headed
- Vomiting
- None of these apply

Cancel

**Back**

Next



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By providing more information about Pearl's condition, we can help you find the appointment to best meet those needs.

Choose all that apply:

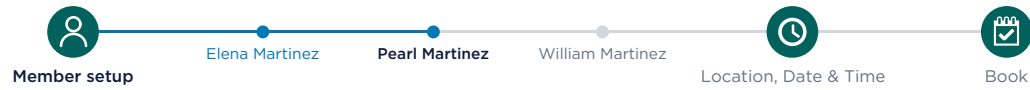
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Is the fever getting better or worse?

- Getting better
- Getting worse

Cancel

Back

Next



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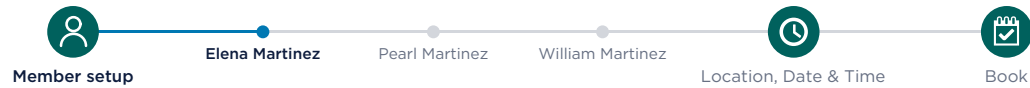
Next

Back

Cancel

Select visit type

## Schedule appointments




### Select the type of appointment you prefer

Note: Your primary care physician may not offer all visit types.




#### Office visit

See a doctor at one of our facilities.



#### Phone visit

Speak with a doctor or other care provider about minor conditions.



#### Video visit

Get care online with a doctor or other care provider for minor conditions.

### Self care instructions

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco Duis aute exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure... [Show more](#)

Cancel

Back


Next



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Next

Back

Cancel

Location map component

# Schedule appointments



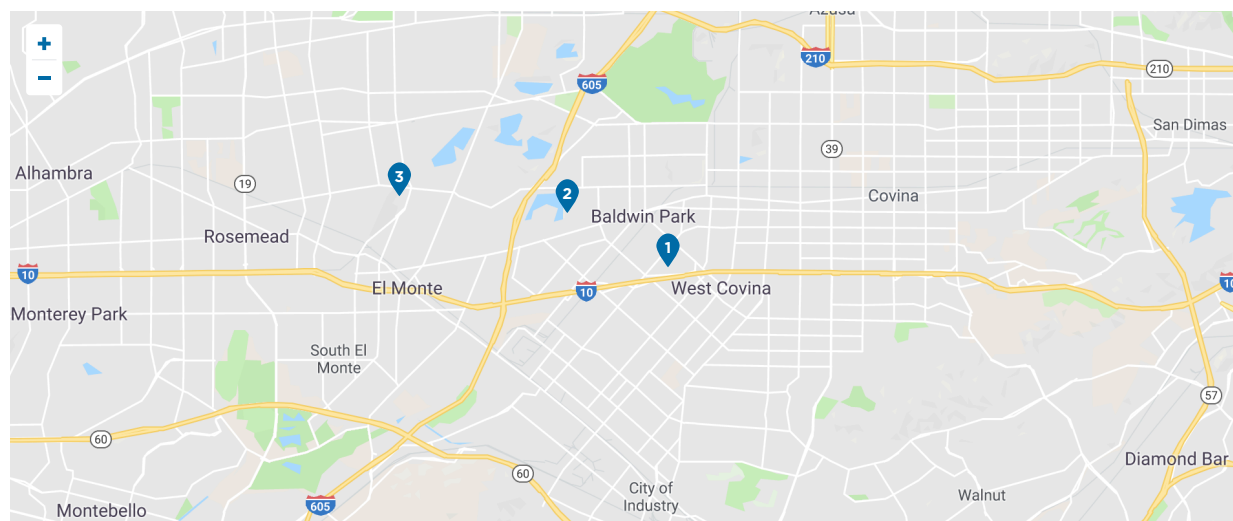
## Select a location for Elena's appointment

Previous Locations **Search by City & State or Zip Code**

CITY & STATE OR ZIP CODE  [Use my location](#) DISTANCE

3 locations within 10 miles of 91706

Skip map content



Choose a location for more information

- 1 West Covina Health Offices** 0.3 miles
 

1511 West Garvey Ave. North  
West Covina, CA 91790  
626-960-4844

Hours  
Monday-Friday 9am-6pm  
Saturday 10am-4pm

[Map & directions](#)
- 2 Baldwin Park Medical Center** 5 miles
 

1234 Alameda Ave  
Culver City, CA 91706  
626-851-1011

Hours  
Monday-Friday 9am-6pm  
Saturday 10am-4pm

[Map & directions](#)

Doctors you've seen at this location

  - Cindy Woods, M.D. FAMILY MEDICINE
  - Victor Lee, MD OBGYN
  - Bret David Andrews, MD NEUROLOGY

[View more](#)
- 3 Alliance Cherrylee Center** 7.3 miles
 

5053 North Peck Road  
El Monte, CA 91732  
626-448-4248

Hours  
Monday-Friday 9am-6pm  
Saturday 10am-4pm

[Map & directions](#)

Use same location for all appointments

[Cancel](#)

Schedule appointments

Select a location for Elena's appointment

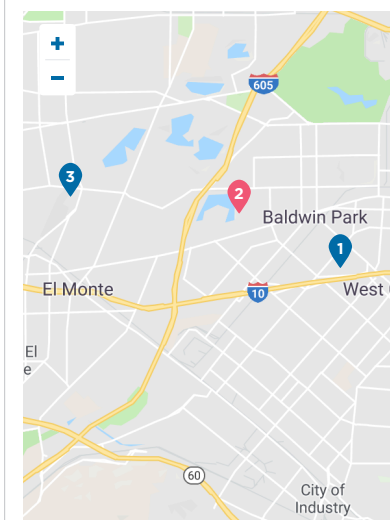
CITY & STATE OR ZIP CODE  [X](#)

[Use my location](#)

DISTANCE  [v](#)

3 locations within 10 miles of 91706

Skip map content



Choose a location for more information

- 1 0.3 miles**

**West Covina Health Offices**

1511 West Garvey Ave. North  
West Covina, CA 91790  
626-960-4844

[Map & directions](#)

Hours  
Monday-Friday 9am-6pm  
Saturday 10am-4pm
- 2 5 miles**

**Baldwin Park Medical Center**

1234 Alameda Ave  
Culver City, CA 91706  
626-851-1011

[Map & directions](#)

Hours  
Monday-Friday 9am-6pm  
Saturday 10am-4pm

Doctors seen at this location

  - Cindy Woods, M.D. FAMILY MEDICINE
  - Victor Lee, MD OBGYN
  - Bret David Andrews, MD NEUROLOGY

[View more](#)
- 1 7.3 miles**

**Alliance Cherrylee Center**

5053 North Peck Road  
El Monte, CA 91732  
626-448-4248

[Map & directions](#)

Hours  
Monday-Friday 9am-6pm  
Saturday 10am-4pm

Same location for all appointments

[Cancel](#)

Select time slot

# Schedule appointments



## Select a provider and time for Pearl

[Update now](#)  
Last updated: 9:49 am

- Elena Martinez** ✓  
Baldwin Park Medical Center  
Wed, Feb 2 9:00 am  
Cindy Woods, MD
- Pearl Martinez**  
Baldwin Park Medical Center  
Time: Not selected  
Provider: Not selected
- William Martinez**  
Baldwin Park Medical Center  
Time: Not selected  
Provider: Not selected

DATE  
02/01/2018

TIME OF DAY  
 Morning  
 Afternoon  
 Evening

LOCATION:  
**Baldwin Park Medical Center**  
[Change location](#)

LANGUAGE:  
**English**

GENDER:  
**Female**

- Mandi Patel, MD**  
PEDIATRICIAN  
NEXT AVAILABILITY  
**Tue, Feb 1**
- Ryan Palmer, MD**  
PEDIATRICIAN  
NEXT AVAILABILITY  
**Tue, Feb 1**
- James Kottwitz, MD**  
PEDIATRICIAN  
NEXT AVAILABILITY  
**Tue, Feb 1**
- Beth Stansfield, MD**  
PEDIATRICIAN  
NEXT AVAILABILITY  
**Tue, Feb 1**
- Bryan Merrell, MD**  
PEDIATRICIAN  
NEXT AVAILABILITY  
**Tue, Feb 1**
- Angela Fabry, MD**  
PEDIATRICIAN  
NEXT AVAILABILITY  
**Tue, Feb 1**
- Courtney Rhodes, MD**  
PEDIATRICIAN  
NEXT AVAILABILITY  
**Tue, Feb 1**

[View more](#)

Cancel

Back

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Provider: Not selected

DATE

02/01/2018 

TIME OF DAY

- Morning
- Afternoon
- Evening

LOCATION:

**Baldwin Park Medical Center**  
[Change location](#)

LANGUAGE:

**English** ▾

GENDER:

**Female** ▾



**Mandi Patel, MD**  
PEDIATRICIAN

NEXT AVAILABILITY  
**Tue, Feb 1**

- [Tue Feb 1](#)
- [Wed Feb 2](#)
- [Thur Feb 3](#)
- [Fri Feb 4](#)
- [Sat Feb 5](#)

9:00 am	10:30 am	8:00 am	9:00 am	9:00 am
10:00 am	11:00 am	11:00 am	10:30 am	3:00 pm
10:30 am	11:30 am	11:30 am	11:00 am	
	1:30 pm		11:30 am	
	4:30 pm		12:00 pm	
			3:00 pm	



**Ryan Palmer, MD**  
PEDIATRICIAN

NEXT AVAILABILITY  
**Tue, Feb 1**



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NEXT AVAILABILITY  
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PEDIATRICIAN

NEXT AVAILABILITY  
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**Angela Fabry, MD**  
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NEXT AVAILABILITY  
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[Change location](#)

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